

## **Good Start Terms and Conditions**

The following terms and conditions apply to any subscription to Goodstartllc.com, as well as, any purchase of any product on [www.goodstartllc.com](http://www.goodstartllc.com). Good Start, LLC. advises you to read them carefully before using the website, or purchasing any of the provided services.

Goodstartllc.com reserves the right not to accept any order. The purchase of access to services provided by www.goodstartllc.com is contractually binding and the following terms apply:

### **1. Good Start, LLC. Access Plans**

Good Start, LLC. Access Plans provide users a temporary license to access lessons on the website, which are accessible online via streaming. Good Start, LLC. Access Plans also provide users access to sheet music, which can be downloaded and printed.

A Good Start, LLC. Access Plan offers a user access to the website for a certain period of time (monthly, quarterly or yearly). After this period of time has passed, the Good Start, LLC. Access Plan will be discontinued automatically. The user will not be re-billed. If the user wants to purchase a license to access the lessons after access has been discontinued, the user is required to purchase a new Good Start, LLC. Access Plan manually.

### **2. Usage**

#### **2a. Digital Sheet Music**

You DO NOT have the right to:

- Redistribute the sheet music in any form or file format for commercial or any other purposes, or
- Alter, edit or tamper with the sheet music file or print-out, other than alterations authorized by Goodstartllc.com, and available through the website.

#### **2b. Audio/Video Downloads**

You may only use audio and/or video downloads from Goodstartllc.com for personal, non-commercial, use. When purchasing audio/video downloads from Goodstartllc.com, you are purchasing the right to:

- View/listen to your downloaded file on your PC an unlimited number of times,

Goodstartllc.com reserves the right to change the rights granted in these Terms and Conditions at any time without prior notice.

If products from our online catalogue are removed or changed at any time, Goodstartllc.com shall not be liable to you in any way.

## **2c. You DO NOT have the right to:**

- Redistribute downloaded products to third parties by any means.
- Rent, give or lend downloaded products to third parties.
- Perform, show, broadcast (by any means), or play downloaded products in public,
- Use automated systems (except for those that may be provided by Goodstartllc.com) for accessing or downloading audio/video tracks, or
- Attempt to circumvent, alter, or in any other way modify any copy-protection technologies placed on downloads offered for sale from Goodstartllc.com.
- Breach of any of the above-listed terms shall make you liable for full payment of the cost of membership for per breach

## **3. System Requirements**

Use of the Goodstartllc.com website requires compatible hardware, internet access, and certain software. The performance of our service can be affected by the quality of these factors. You accept that it is your responsibility to ensure that these requirements (which may change occasionally) are met by your system.

We strongly recommend that you use a high-speed internet connection in order to optimize the use of our service.

Any complaints about the performance of third party software should be made to the relevant companies who own the software.

## **4. Prices**

Monthly Access \$7.99

Quarterly Access \$17.99

Yearly Access \$47.99

These prices are subject to modification without prior notice to users.

## **5. Returns**

The sheet music, visual, audiovisual and audio materials offered and digitally delivered by Goodstartllc.com are deemed to be services (Services) for the purposes of the Consumer Contracts (Distance Selling) Regulations 2013. Because of the nature of the Services (and any goods) offered on Goodstartllc.com, you agree not to exercise any right of return or cancellation concerning:

- The supply of Services which execution has already started (i.e. Download has commenced).
- The supply of goods which cannot be returned because of their nature.

- The supply of software you downloaded prior to the commencement of a Download (or acquisition of any goods).

## **6. Refunds**

You will be charged within five working days after placing your order.

If you have trouble with your purchased products, please contact us and we will either help you resolve the problem, or refund your payment **IF** we are unable to resolve the problem.

Goodstartllc.com shall then have no further liability to you.